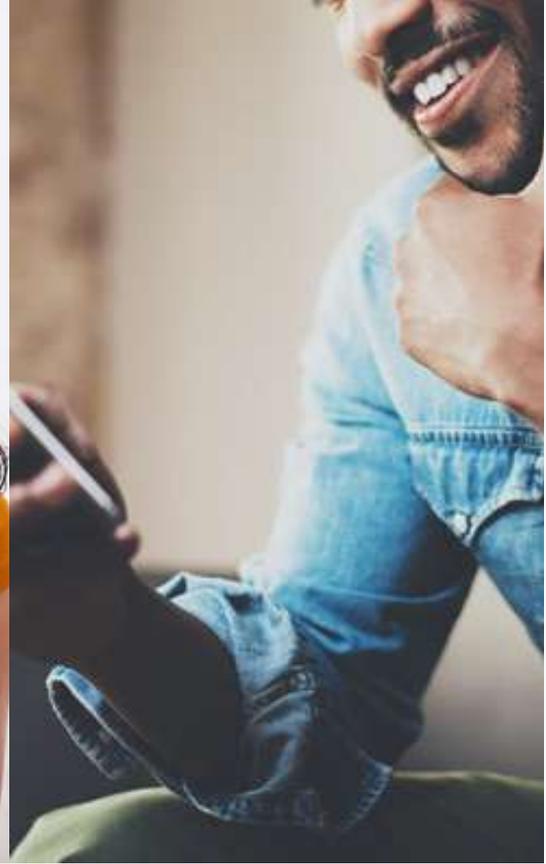




**#intelligentresidency**



**SOUTH AFRICA'S  
TRUSTED  
RESIDENTIAL  
MANAGEMENT  
APP**



## MEET

- a private portal for residents and administrators offering an online administrative and accounting platform for the modern residential community.



- integrated cloud based (Desk and Mobile) platform offering our users an unparalleled experience of rich, purpose built functionality.



- enables centralized operation of your community with complete and secured resident data allowing you to manage and monitor typical resident matters with a single application.

iQcom is offered as a SaaS solution with zero infrastructure setup by the community. Our industry leading features were developed on a modern technology stack and with input presented by managing agents, trustees and residents at various residential communities. Our empowering features to ensure your community's assets is managed with total transparency.

You'll be .....

**IN-TOUCH**  
**INVOLVED**  
**INFORMED**  
**SECURE**

the operational X factor for modern residential community management.



# FEATURES

INTELLIGENT COMMUNITY MANAGEMENT SOLUTION TO SUPPORT YOU IN RUNNING A SMOOTH COMMUNITY.



## COMMUNITY DATA MANAGEMENT

Single console to professionally process resident data and roles. Complete community layout and residency records to ensure "one version of truth" and data integrity.



## ACCOUNTING AND BILLING

iQcom's integrated accounting system ensure compliance and transparency of all community related financial transactions. With industry leading enabled processes we ensure you know we your money come from and where it is being spend.

You are involved.



## VISITOR MANAGEMENT

Secure and transparent access control. Controlled entrance/exit for all planned, unexpected and staff visiting the community. Detailed visitors records allow for comprehensive tracking of all visitors.



## COMMUNITY BOARDROOM

Management portal to ensure transparency in operations. Document vault of all relevant community documents. "Know your Trustees" with direct line of communication to elected representatives. Keeping the community in touch



## NOTICES AND COMMUNICATION

Private social network platform for the Residential Community. Detailed filter options for defined recipient groups for notices and communication

Keeping the community informed



## DATA SECURITY

iQcom's employs industry standard security measures and practices to ensure your community data (incl. user data) is secured at the application layer.

You are secured.



# DATA SECURITY - UPSIZED

World-class hosting, zero downtime network and real time backups.

Hosted in AWS a Top Tier data centre that provides a secure server environment. AWS offers industry leading security and privacy for your community and personal data.

256-bit SSL certificate for every page. What this means is that the data that you send between your computer and the IQcom server is encrypted. We do not encrypt just the login screen - but every piece of data (including this content) is encrypted

Databases is backed up in near real time for a rolling 30 day period.

Unique user id, password combination using which a user can access data related to only the complexes he/she is a member of. Our password reset process conforms to industry standards and practice.

We NEVER sells or rents your email address, phone number, address, or any other personal information to any third-party.

Role based access - only users with appropriate role(s) will see the information on a need to know basis.





manage your visitors, pay your levies, log and track your service requests, engage with your community management and many more exciting features... your home in your hand.

**BE PART OF AN INTELLIGENT COMMUNITY**



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## WE LOVE TO ASSIST YOU IN ANY WAY WE CAN!

Have any questions? Tell us about yourself and your query and we promise to respond to you within 10 business hours.

## CONTACT DETAILS

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